

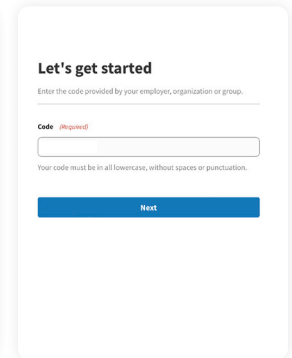
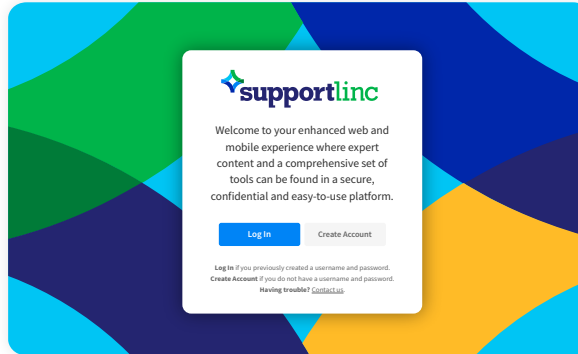
Supervisor Connect

Grow and succeed

Supervisor Connect leverages the depth and breadth of resources to develop or strengthen supervisor skills and confidence, empowering you to grow and succeed as a leader. You are immediately connected to tailored resources and personalized coaching based on the results of a digital assessment.

Step 1. Visit your web or mobile platform.

Visit supportlinc.com or use the mobile app and log into your account. If you have not registered for a personal profile, click on Create Account and enter your group code. You will only need your group code this one time. Then, create your individual username and password.



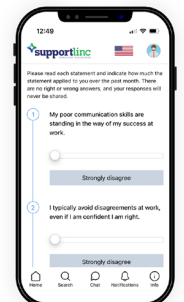
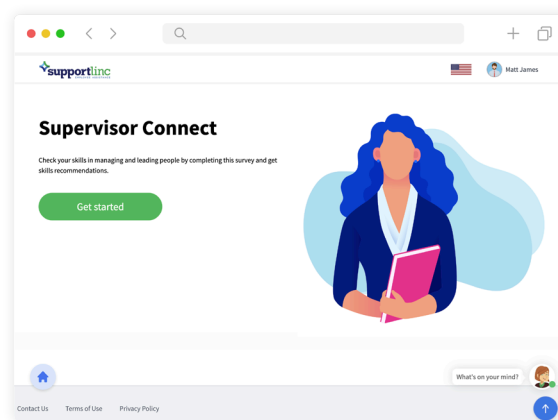
Step 2. Find the Supervisor Connect icon on the home page.

Locate the Supervisor Connect icon on the home page. Supervisor Connect is also available through the mobile app, which you can download by scanning the QR code below.

Step 3. Complete the questionnaire.

Answer carefully curated questions through the online assessment to measure supervisor strengths and get connected to tailored resources and personalized coaching based on your results.

Have questions? Please see page 2 for answers to frequently asked questions.



Download the mobile app by scanning this QR code.



Frequently Asked Questions about Supervisor Connect

The following FAQs provide general information about the Supervisor Connect assessment and the resources provided for care and support.

1. **What is Supervisor Connect?** It's a tool to empower supervisors (and those who aspire to lead) with the essential skills to develop and manage high-performing teams, leading to higher retention, engagement, organizational performance and faster career advancement.
2. **Can I use Supervisor Connect if I'm not currently in a leadership role?** While intended for managers, supervisors and other company leaders, it is accessible to everyone. Having the skills and confidence to handle common workplace challenges and continuing to grow and develop are essential to building your career.
3. **Why is Supervisor Connect important?** Supervisors play a critical role in engaging and retaining people but often lack the skills and confidence to lead and manage effectively. Almost 70% of people report that their managers had the greatest impact on their mental health.
4. **What does the assessment survey measure?** The survey to measure strength in supervisory skills and emotional wellbeing only takes approximately 2-3 minutes to complete. Topics include communication, conflict resolution, time management, problem-solving skills, critical thinking and change management.
5. **How do you protect my privacy?** Your privacy is important to us. The Supervisor Connect assessment is completely confidential. All communication between you and Coaches is encrypted and stored securely. No information is released to any third party except as required by law, as in the case of an imminent threat to your safety or the safety of another person. For more information, please review our Privacy Policy.
6. **What recommendations are available after the assessment?** Digital self-help tools, coaching and in-person or video counseling may be recommended based on survey results.
7. **What resources are available beyond the assessment?** Additional features include access to the digital interactive toolkit with tip sheets, natural disaster and critical incident resources, supervisor inspiration and other helpful information.
8. **Can I use Supervisor Connect if I am outside of the U.S.?** Yes. The plan includes resources relevant to and available in countries outside of the United States, including digital self-help tools, coaching and in-person or video counseling.



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by scanning this QR code.



Support for everyday issues. Every day.