Coverage Period: 01/01/2021 – 12/31/2021 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-327-8497 or at www.bcbsil.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossaryat <u>www.healthcare.gov/sbc-glossary/</u> or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Tier 1: \$250 Individual/\$750 Family For In-Network \$400 Individual/\$1,200 Family Out-of-Network \$800 Individual/\$2,400 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> , services that charge a <u>copay</u> and emergency room services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1: \$1,200 Individual/\$3,200 Family For In-Network: \$2,400 Individual/\$6,600 Family For Out-of-Network: \$4,800 Individual/\$12,800 Family Prescription drug expense limit: \$1,500 Individual/\$5,450 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balanced-billed charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsil.com</u> or call 1-800-327-8497 for a list of <u>network</u> <u>providers</u> .	You pay the least if you use a <u>provider</u> in Northwestern Medicine <u>network</u> . You pay more if you use a <u>provider in-network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



			What You Will Pay	1	
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$10 <u>copay</u> /visit; <u>deductible</u> does not apply	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	Copay applies to office visit only.
	<u>Specialist</u> visit	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	\$35 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	None
	Preventive care/screening/ immunization	No Charge; deductible does not apply	No Charge; deductible does not apply	30% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	Preauthorization may be required; see
	Imaging (CT/PET scans, MRIs)	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	your benefit booklet* for details.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at <u>www.bcbsil.com</u>.

			What You Will Pay		
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.express-scripts.com/northwesternun iversity. If you have outpatient surgery	Generic drugs	N/A	\$10 for 30 day supply, \$20 for 31-90 day supply (retail), \$20 (mail order)	\$10 for 30 day supply, \$20 for 31-90 day supply (retail), \$20 (mail order)	
	Preferred brand drugs	N/A	\$30 for 30 day supply, \$60 for 31-90 day supply (retail), \$60 (mail order)	\$30 for 30 day supply, \$60 for 31-90 day supply (retail), \$60 (mail order)	Covers up to a 90 day supply.
	Non-preferred brand drugs	N/A	\$60 for 30 day supply, \$120 for 31-90 day supply (retail), \$120 (mail order)	\$60 for 30 day supply, \$120 for 31-90 day supply (retail), \$120 (mail order)	
	<u>Specialty drugs</u>	N/A	\$90 for 30 day supply, \$180 for 31-90 day supply (retail), \$180 (mail order)	\$90 for 30 day supply, \$180 for 31-90 day supply (retail), \$180 (mail order)	
	Facility fee (e.g., ambulatory surgery center)	5% <u>coinsurance</u>	10% <u>coinsurance</u>	30% coinsurance	<u>Preauthorization</u> may be required; see your benefit booklet* for details.
	Physician/surgeon fees	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	None

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

			What You Will Pay		
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate	Emergency room care	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply plus 10% <u>coinsurance</u>	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply plus 10% <u>coinsurance</u>	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply plus 10% <u>coinsurance</u>	Copay waived if admitted.
medical attention	Emergency medical transportation	10% coinsurance	10% coinsurance	10% coinsurance	<u>Preauthorization</u> may be required for non-emergencytransportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% coinsurance	10% coinsurance	30% coinsurance	None
If you have a hospital	Facility fee (e.g., hospital room)	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	<u>Preauthorization</u> required. See your benefit booklet* for details.
stay	Physician/surgeon fees	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	5% <u>coinsurance</u>	\$25 <u>copay</u> /office visit; <u>deductible</u> does not apply	30% coinsurance	PCP copay applies to office visit only. Out-of-Network (OON) Psychiatrist services rendered in an office setting will apply towards the In-Network (INN) benefit level. OON Psychiatrist services rendered at an inpatient or outpatient setting will apply towards the OON benefits. Preauthorization required. See your benefit booklet* for details.
	Inpatient services	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	Preauthorization required.

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

			What You Will Pay		
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	\$10 <u>copay</u> /visit; <u>deductible</u> does not apply	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	30% coinsurance	Copay applies to first prenatal visit (per pregnancy). Cost sharing does not apply for
If you are pregnant	Childbirth/delivery professional services	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	preventive services. Depending on the type of services, a copayment or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	None
	Home health care	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	No limit on number of visits. <u>Preauthorization</u> may be required.
	Rehabilitation services	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	Preauthorization may be required.
	Habilitation services	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	rieautionzation may be required.
If you need help recovering or have other	Skilled nursing care	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	No limiton number of days. <u>Preauthorization</u> may be required.
special health needs	<u>Durable medical equipment</u>	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	Benefits are limited to items used to serve a medical purpose. DME benefits are provided for both purchase and rental equipment (up to the purchase price). Preauthorization may be required.
	<u>Hospice services</u>	5% <u>coinsurance</u>	10% coinsurance	30% coinsurance	Preauthorization may be required.

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

		What You Will Pay			
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf	Children's eye exam	Not Covered	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not Covered	None
	Children's dental check-up	Not Covered	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u> .)			
 Acupuncture 	 Long term care 	 Routine foot care (with the exception of person 	
 Cosmetic surgery 	 Routine eye care (Adult) 	with diagnosis of diabetes)	

Dental care (Adult)

• Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
Bariatric surgery	 Hearing aids 	 Non-emergencycare when traveling outside the 	
Chiropractic care	 Infertility treatment 	U.S.	
	 Most coverage provided outside the United 	 Private-duty nursing (with the exception of 	
	States. See www.bcbsil.com	inpatient private duty nursing)	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at <u>www.bcbsil.com</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-327-8497, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.healthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-327-8497 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-327-8497.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-327-8497.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-327-8497.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-327-8497.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of <u>Tier 1</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist coinsurance	5%
■ Hospital (facility) coinsurance	5%
■ Other coinsurance	5%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:

Cost Sharing			
<u>oosi shaniy</u>			
Deductibles \$25	50		
Copayments \$3	30		
<u>Coinsurance</u>			
What isn't covered			
Limits or exclusions \$60			
The total Peg would pay is \$440			

Managing Joe's type 2 Diabetes

(a year of routine <u>Tier 1</u> care of a well-controlled condition)

■ The plan's overall deductible	\$250
■ Specialist coinsurance	5%
Hospital (facility) coinsurance	5%
■ Other coinsurance	5%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
-	

In this example, Joe would pay:

Cost Sharing				
<u>Deductibles</u>	\$250			
<u>Copayments</u>	\$900			
Coinsurance	\$30			
What isn't covered				
Limits or exclusions	\$20			
The total Joe would pay is	\$1,200			

Mia's Simple Fracture

(<u>Tier 1</u> emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
Specialist coinsurance	5%
■ Hospital (facility) coinsurance	5%
Other coinsurance	5%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

<u>Cost Sharing</u>				
<u>Deductibles</u>	\$250			
Copayments	\$200			
Coinsurance	\$100			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$550			

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-327-8497 or at www.bcbsil.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other terms, see the Glossary. You can view the Glossary www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Tier 1: \$500 Individual/\$1,500 Family For In-Network: \$750 Individual/\$2,250 Family Out-of-Network: \$1,500 Individual/\$4,500 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> , services that charge a <u>copay</u> and emergency room services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1: \$1,800 Individual/\$4,800 Family For In-Network: \$3,000 Individual/\$8,000 Family For Out-of-Network: \$6,000 Individual/\$16,000 Family Prescription drug expense limit: \$1,500 Individual/\$5,450 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balanced-billed charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.bcbsil.com or call 1-800-327-8497 for a list of network providers.	You pay the least if you use a <u>provider</u> in Northwestern Medicine <u>network</u> . You pay more if you use a <u>provider in-network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

		What You Will Pay			
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$10 <u>copay</u> /visit; <u>deductible</u> does not apply	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	40% coinsurance	Copay applies to office visit only.
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$20 <u>copay</u> /visit; <u>deductible</u> does not apply	\$35 <u>copay</u> /visit; <u>deductible</u> does not apply	40% coinsurance	None
	Preventive care/screening/ immunization	No Charge; deductible does not apply	No Charge; deductible does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	20% coinsurance	40% coinsurance	Preauthorization may be required; see
	Imaging (CT/PET scans, MRIs)	10% coinsurance	20% coinsurance	40% coinsurance	your benefit booklet* for details.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at <u>www.bcbsil.com</u>.

	What You Will Pay				
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.express-scripts.com/northwesternun iversity.	Generic drugs	N/A	\$10 for 30 day supply, \$20 for 31- 90 day supply (retail), \$20 (mail order)	\$10 for 30 day supply, \$20 for 31-90 day supply (retail), \$20 (mail order)	
	Preferred brand drugs	N/A	\$30 for 30 day supply, \$60 for 31- 90 day supply (retail), \$60 (mail order)	\$30 for 30 day supply, \$60 for 31-90 day supply (retail), \$60 (mail order)	Covers up to a 90 day supply.
	Non-preferred brand drugs	N/A	\$60 for 30 day supply, \$120 for 31-90 day supply (retail), \$120 (mail order)	\$60 for 30 day supply, \$120 for 31-90 day supply (retail), \$120 (mail order)	
	<u>Specialty drugs</u>	N/A	\$90 for 30 day supply, \$180 for 31-90 day supply (retail), \$180 (mail order)	\$90 for 30 day supply, \$180 for 31-90 day supply (retail), \$180 (mail order)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	20% <u>coinsurance</u>	40% coinsurance	<u>Preauthorization</u> may be required; see your benefit booklet* for details.
	Physician/surgeon fees	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% coinsurance	None

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

		What You Will Pay			
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate	Emergency room care	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply plus 20% <u>coinsurance</u>	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply plus 20% <u>coinsurance</u>	\$150 <u>copay</u> /visit; <u>deductible</u> does not apply plus 20% <u>coinsurance</u>	Copay waived if admitted.
medical attention	Emergency medical transportation	10% <u>coinsurance</u>	20% <u>coinsurance</u>	20% coinsurance	<u>Preauthorization</u> may be required for non-emergencytransportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% coinsurance	20% <u>coinsurance</u>	40% coinsurance	None
If you have a hospital	Facility fee (e.g., hospital room)	10% coinsurance	20% coinsurance	40% coinsurance	<u>Preauthorization</u> required. See your benefit booklet* for details.
stay	Physician/surgeon fees	10% coinsurance	20% coinsurance	40% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% <u>coinsurance</u>	\$25 <u>copay</u> /office visit; <u>deductible</u> does not apply	40% coinsurance	PCP copay applies to office visit only. Out-of-Network (OON) Psychiatrist services rendered in an office setting will apply towards the In-Network (INN) benefit level. OON Psychiatrist services rendered at an inpatient or outpatient setting will apply towards the OON benefits. Preauthorization required. See your benefit booklet* for details.
	Inpatient services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% coinsurance	Preauthorization required.

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

	What You Will Pay				
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	\$10 <u>copay</u> /visit; <u>deductible</u> does not apply	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	40% coinsurance	Copay applies to first prenatal visit (per pregnancy). Cost sharing does not apply for
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% coinsurance	preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	10% coinsurance	20% coinsurance	40% coinsurance	None
	Home health care	10% coinsurance	20% <u>coinsurance</u>	40% coinsurance	Preauthorization may be required. No limit on number of visits.
	Rehabilitation services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% coinsurance	Preauthorization may be required.
	<u>Habilitation services</u>	10% coinsurance	20% <u>coinsurance</u>	40% coinsurance	
If you need help recovering or have other special health needs	Skilled nursing care	10% coinsurance	20% coinsurance	40% coinsurance	Preauthorization may be required. No limiton number of days.
	Durable medical equipment	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% coinsurance	Preauthorization may be required. Benefits are limited to items used to serve a medical purpose. DME benefits are provided for both purchase and rental equipment (up to the purchase price).
	Hospice services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% coinsurance	Preauthorization may be required.

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

			What You Will Pay		
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lfhildd.	Children's eye exam	Not Covered	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not Covered	None
dental of eye cale	Children's dental check-up	Not Covered	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)

- Long term care
- Routine eye care (Adult)

- Routine foot care (with the exception of person with diagnosis of diabetes)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care
- Hearing aids

- Infertility treatment
- Most coverage provided outside the United States. See www.bcbsil.com
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing (with the exception of inpatient private duty nursing)

^{*} For more information about limitations and exceptions, see the plan or policydocument at www.bcbsil.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-327-8497, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.dealth.care.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-327-8497 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-327-8497.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-327-8497.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-327-8497.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-327-8497.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of Tier 1 pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

ple Cost \$12,700

In this example, Peg would pay:

e				
Cost Sharing				
<u>Deductibles</u>	\$500			
Copayments	\$30			
Coinsurance	\$100			
What isn't covered				
Limits or exclusions \$60				
The total Peg would pay is \$69				

Managing Joe's type 2 Diabetes

(a year of routine Tier 1 care of a well-controlled condition)

■ The plan's overall deductible	\$500
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)
Diagnostic tests (*blood work*)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
-	

In this example, Joe would pay:

Cost Sharing				
<u>Deductibles</u>	\$500			
Copayments	\$1,200			
Coinsurance	\$50			
What isn't covered				
Limits or exclusions \$20				
The total Joe would pay is \$1,770				

Mia's Simple Fracture

(Tier 1 emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$500
■ Specialist copayment	\$20
■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	10%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

<u>Cost Sharing</u>				
<u>Deductibles</u>	\$500			
Copayments	\$200			
Coinsurance	\$200			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is \$90				

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-327-8497 or at www.bcbsil.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Tier 1: \$1,500 Individual/\$3,000 Family For In-Network \$2,000 Individual/\$4,000 Family Out-of-Network \$3,000 Individual/\$6,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. Certain <u>preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> mayapply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1: \$2,400 Individual/\$6,400 Family For In-Network: \$3,000 Individual/\$8,000 Family For Out-of-Network: \$7,500 Individual/\$20,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit?</u>	<u>Premiums</u> , <u>balanced-billed charges</u> , and healthcare this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsil.com</u> or call 1-800-327-8497 for a list of <u>network</u> <u>providers</u> .	You pay the least if you use a <u>provider</u> in Northwestern Medicine <u>network</u> . You pay more if you use a <u>provider in-network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan pays</u> (<u>balance billing</u>). Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

			What You Will Pay	1	
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
	Preventive care/screening/ immunization	No Charge; deductible does not apply	No Charge; deductible does not apply	40% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	20% coinsurance	40% coinsurance	<u>Preauthorization</u> may be required; see your benefit booklet* for details.

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\underline{\mathsf{policydocumentat}}$ $\underline{\mathsf{www.bcbsil.com}}$.

		What You Will Pay			
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug	Generic drugs	20% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Covers up to a 90 day supply.
<u>coverage</u> is available at https://www.express-	Preferred brand drugs	20% <u>coinsurance</u>	20% coinsurance	20% coinsurance	
scripts.com/northwesternun	Non-preferred brand drugs	20% coinsurance	20% coinsurance	20% coinsurance	
iversity.	Specialty drugs	20% coinsurance	20% coinsurance	20% coinsurance	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. Preauthorization may be required; see
surgery	Physician/surgeon fees	10% coinsurance	20% coinsurance	40% coinsurance	your benefit booklet* for details.
	Emergency room care	20% coinsurance	20% coinsurance	20% coinsurance	Coinsurance applies after deductible.
If you need immediate medical attention	Emergency medical transportation	10% coinsurance	20% coinsurance	20% coinsurance	Coinsurance applies after deductible. Preauthorization may be required for non-emergency transportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	20% coinsurance	40% coinsurance	Preauthorization may be required; see your benefit booklet* for details.
	Physician/surgeon fees	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% coinsurance	20% coinsurance	40% coinsurance	<u>Coinsurance</u> applies after <u>deductible</u> . <u>Preauthorization</u> may be required; see your benefit booklet* for details.
	Inpatient services	10% coinsurance	20% coinsurance	40% coinsurance	<u>Coinsurance</u> applies after <u>deductible</u> . <u>Preauthorization</u> required.

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policydocument at $\underline{\text{www.bcbsil.com}}$.}$

		What You Will Pay				
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	In-Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Office visits	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. Cost sharing does not apply for	
If you are pregnant	Childbirth/delivery professional services	10% coinsurance	20% coinsurance	40% coinsurance	preventive services. Depending on the type of services, a coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	10% coinsurance	20% coinsurance	40% coinsurance	None	
	Home health care	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. No limit on number of visits. Preauthorization may be required.	
	Rehabilitation services	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. Preauthorization may be required.	
	<u>Habilitation services</u>	10% coinsurance	20% coinsurance	40% coinsurance	<u>Coinsurance</u> applies after <u>deductible</u> . <u>Preauthorization</u> may be required.	
If you need help recovering or have other special health needs	Skilled nursing care	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. No limit on number of days. Preauthorization may be required.	
	<u>Durable medical equipment</u>	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. Benefits are limited to items used to serve a medical purpose. DME benefits are provided for both purchase and rental equipment (up to the purchase price). Preauthorization may be required.	
	Hospice services	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. Preauthorization may be required.	

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		What You Will Pay			
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Children's eye exam	Not Covered	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not Covered	None
·	Children's dental check-up	Not Covered	Not Covered	Not Covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NO	Cover/Check vour n	olicy or plan document for	more information and a lis	t of any other excluded services)
ocivides roul <u>rian</u> ocherany bocs no	oover (oncer your p	profit of prairies and control	inoic iniormation and a no	cor any other chorace services.

- Acupuncture
- Cosmetic surgery

Dental care (Adult)

- Long term care
- Routine eye care (Adult)

- Routine foot care (with the exception of person with diagnosis of diabetes)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care
- Hearing aids

- Infertility treatment
- Most coverage provided outside the United States. See www.bcbsil.com
- Non-emergencycare when traveling outside the U.S.
- Private-duty nursing (with the exception of inpatient private duty nursing)

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Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-327-8497 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

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Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-327-8497.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of Tier 1 pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700

In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$1,500	
<u>Copayments</u>	\$0	
Coinsurance \$1		
What isn't covered		
Limits or exclusions \$60		
The total Peg would pay is \$1,66		

Managing Joe's type 2 Diabetes

(a year of routine Tier 1 care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)
Diagnostic tests (*blood work*)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
-	

In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$0	
Coinsurance	\$700	
What isn't covered		
Limits or exclusions \$2		
The total Joe would pay is	\$2,220	

Mia's Simple Fracture

(Tier 1 emergency room visit and follow up care)

■ The plan's overall deductible	\$1,500
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$1,500	
<u>Copayments</u>	\$0	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions \$0		
The total Mia would pay is	\$1,600	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

Coverage Period: 01/01/2021 – 12/31/2021 Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-327-8497 or at www.bcbsil.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Tier 1: \$1,500 Individual/\$3,000 Family For In-Network \$2,000 Individual/\$4,000 Family Out-of-Network \$3,000 Individual/\$6,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Tier 1: \$2,400 Individual/\$6,400 Family For In-Network: \$3,000 Individual/\$8,000 Family For Out-of-Network: \$7,500 Individual/\$20,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the out-of-pocket limit?	Premiums, balanced-billed charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.bcbsil.com</u> or call 1-800-327-8497 for a list of <u>network</u> <u>providers</u> .	You pay the least if you use a <u>provider</u> in Northwestern Medicine <u>network</u> . You pay more if you use a <u>provider in-network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



		What You Will Pay			
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Coinsurance applies after deductible.
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Coinsurance applies after deductible.
	Preventive care/screening/ immunization	No Charge; deductible does not apply	No Charge; deductible does not apply	40% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	20% <u>coinsurance</u>	40% coinsurance	<u>Coinsurance</u> applies after <u>deductible</u> . <u>Preauthorization</u> may be required;
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u>	20% coinsurance	40% <u>coinsurance</u>	see your benefit booklet* for details.

^{*} For more information about limitations and exceptions, see the $\underline{\mathsf{plan}}$ or $\mathsf{policydocumentat}$ $\underline{\mathsf{www.bcbsil.com}}$

	What You Will Pay				
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug	Generic drugs	20% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Covers up to a 90 day supply.
coverage is available at https://www.express-	Preferred brand drugs	20% coinsurance	20% <u>coinsurance</u>	20% coinsurance	
scripts.com/northwesternun	Non-preferred brand drugs	20% coinsurance	20% coinsurance	20% coinsurance	
iversity.	Specialty drugs	20% coinsurance	20% coinsurance	20% coinsurance	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	20% <u>coinsurance</u>	40% coinsurance	Coinsurance applies after deductible. Preauthorization may be required;
surgery	Physician/surgeon fees	10% coinsurance	20% coinsurance	40% coinsurance	see your benefit booklet* for details.
	Emergency room care	20% coinsurance	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Coinsurance applies after deductible.
If you need immediate medical attention	Emergency medical transportation	10% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Coinsurance applies after deductible. Preauthorization may be required for non-emergencytransportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
If you have a hospital	Facility fee (e.g., hospital room)	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Coinsurance applies after deductible.
stay	Physician/surgeon fees	10% coinsurance	20% coinsurance	40% coinsurance	<u>Preauthorization</u> required. See your benefit booklet* for details.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Coinsurance applies after deductible. Preauthorization required. See your benefit booklet* for details.
	Inpatient services	10% coinsurance	20% coinsurance	40% coinsurance	<u>Coinsurance</u> applies after <u>deductible</u> . <u>Preauthorization</u> required.

 $[\]hbox{^* For more information about limitations and exceptions, see the } \underline{\text{plan}} \text{ or policydocument at } \underline{\text{www.bcbsil.com}}$

	What You Will Pay				
Common Medical Event	Services You May Need	Tier 1 <u>Provider</u> (You will pay the least)	<u>In-Network</u> <u>Provider</u>	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Coinsurance applies after deductible.
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Cost sharing does not apply for preventive services. Depending on the type of services, a coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	10% coinsurance	20% coinsurance	40% coinsurance	None
	Home health care	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. No limit on number of visits. Preauthorization may be required.
	Rehabilitation services	10% coinsurance	20% coinsurance	40% coinsurance	Coinsurance applies after deductible.
	Habilitation services	10% coinsurance	20% coinsurance	40% coinsurance	Preauthorization may be required.
If you need help recovering or have other special health needs	Skilled nursing care	10% <u>coinsurance</u>	20% coinsurance	40% coinsurance	Coinsurance applies after deductible. No limit on number of days. Preauthorization may be required.
	Durable medical equipment	10% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Coinsurance applies after deductible. Benefits are limited to items used to serve a medical purpose. DME benefits are provided for both purchase and rental equipment (up to the purchase price). Preauthorization may be required.
	Hospice services	10% coinsurance	20% coinsurance	40% coinsurance	<u>Coinsurance</u> applies after <u>deductible</u> . <u>Preauthorization</u> may be required.
If your child poods	Children's eye exam	Not Covered	Not Covered	Not Covered	None
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not Covered	None
acinal of ojo oalo	Children's dental check-up	Not Covered	Not Covered	Not Covered	None

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at <u>www.bcbsil.com</u>

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-327-8497, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-327-8497 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this <u>plan</u> provide <u>Minimum Essential Coverage</u>? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-327-8497.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-327-8497.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-327-8497.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-327-8497.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of Tier 1 pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

|--|

In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$0	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$1,660	

Managing Joe's type 2 Diabetes

(a year of routine Tier 1 care of a well-controlled condition)

■ The plan's overall deductible	\$1,500
■ Specialist coinsurance	10%
Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$1,500	
<u>Copayments</u>	\$0	
Coinsurance	\$700	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$2,220	

Mia's Simple Fracture

(Tier 1 emergency room visit and follow up care)

■ The plan's overall deductible	\$1,500
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$1,500	
Copayments	\$0	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,600	

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-892-2803 or at https://policy-srv.box.com/s/7mr48k2up424w9rogv16vyec4azafhu2.

For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	No.	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,500 Individual/\$3,000 Family Prescription drug expense limit: \$1,500 Individual/\$10,200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balanced-billed charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out–of–pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.bcbsil.com or call 1-800-892-2803 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a Referral to see a specialist?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>Referral</u> before you see the <u>specialist</u> .



		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	Not Covered	Services or supplies that are not ordered by your Primary Care Physician or Women's Principal Health Care Provider, except emergency and routine vision exams, are not covered.	
care <u>provider's</u> office or clinic	Spacialistivisit	\$35 <u>copay</u> /visit	Not Covered	Referral required.	
or chine	Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Not Covered	Referral required.	
	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	Referral required.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at https://policy-srv.box.com/s/7mr48k2up424w9rogv16vyec4azafhu2.

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Generic drugs	\$10 for 30 day supply, \$20 for 31-90 day supply (retail) \$20 (mail order)	\$10 for 30 day supply, \$20 for 31-90 day supply (retail) \$20 (mail order)		
If you need drugs to treat your illness or condition More information about	Preferred brand drugs	\$30 for 30 day supply, \$60 for 31-90 day supply (retail) \$60 (mail order)	\$30 for 30 day supply, \$60 for 31-90 day supply (retail) \$60 (mail order)	- Covers up to a 90 day supply.	
coverage is available at https://www.express-scripts.com/northwesternuniversity	Non-preferred brand drugs	\$60 for 30 day supply, \$120 for 31 90 day supply (retail) \$120 (mail order)	\$60 for 30 day supply, \$120 for 31 90 day supply (retail) \$120 (mail order)	Covers up to a 50 day suppry.	
	Specialty drugs	\$90 for 30 day supply, \$180 for 31- 90 day supply (retail) \$180 (mail order)	\$90 for 30 day supply, \$180 for 31- 90 day supply (retail) \$180 (mail order)		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$250 <u>copay</u> /visit	Not Covered	Referral required.	
surgery	Physician/surgeon fees	No Charge	Not Covered		
	Emergency room care	\$150 <u>copay</u> /visit	\$150 <u>copay</u> /visit	Copay waived if admitted.	
If you need immediate	Emergency medical transportation	No Charge	No Charge	Ground transportation only.	
medical attention	<u>Urgent care</u>	\$25 <u>copay</u> /visit	Not Covered	Must be affiliated with member's chosen medical group or <u>referral</u> required.	
If you have a hospital	Facility fee (e.g., hospital room)	\$500 <u>copay</u> /admission	Not Covered	Referral required.	
stay	Physician/surgeon fees	No Charge	Not Covered	Referral required.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at https://policy-srv.box.com/s/7mr48k2up424w9rogv16vyec4azafhu2.

	W		ou Will Pay		
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you need mental	Outpatient services	\$25 <u>copay</u> /visit	Not Covered	Unlimited visits. Referral required.	
health, behavioral health, or substance abuse services	Inpatient services	\$500 <u>copay</u> /admission	Not Covered	Unlimited days. <u>Referral</u> required.	
	Office visits	\$25 <u>copay</u> /visit	Not Covered	Copay applies for the 1st prenatal visit only. Cost sharing does not apply for preventive	
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	services. Depending on the type of services, a copayment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	\$500 <u>copay</u> /admission	Not Covered	None	
	Home health care	No Charge	Not Covered	Referral required.	
	Rehabilitation services	\$25 <u>copay</u> /visit	Not Covered	60 visits combined for all therapies.	
	<u>Habilitation services</u>	\$25 <u>copay</u> /visit	Not Covered	Referral required.	
If you need help	Skilled nursing care	\$500 <u>copay</u> /admission	Not Covered	Excludes custodial care. Referral required.	
recovering or have other special health needs	<u>Durable medical equipment</u>	No Charge	Not Covered	Referral required. Benefits are limited to items used to serve a medical purpose. DME benefits are provided for both purchase and rental equipment (up to the purchase price).	
	Hospice services	No Charge	Not Covered	Inpatient <u>copay</u> may apply. <u>Referral</u> required.	
If your child needs dental or eye care	Children's eye exam	No Charge	Not Covered	Limited to one exam every 12 months at participating providers.	
	Children's glasses	\$125 allowance	Not Covered	\$75 contact lens allowance or \$0 copay for spectacle lenses every 24 months; \$125 frame allowance 24 months.	
	Children's dental check-up	Not Covered	Not Covered	None	

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Custodial care
- Dental care (Adult)

- Long term care
- Private-duty nursing

 Routine foot care (with the exception of person with diagnosis of diabetes)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric surgery
- Chiropractic care

- Hearing aids
- Infertility treatment
- Most coverage provided outside the United States. See www.bcbsil.com
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Weight loss programs (except when nonmedicallysupervised)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-892-2803, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-892-2803 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-892-2803.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-892-2803.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-892-2803.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-892-2803.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at https://policy-srv.box.com/s/7mr48k2up424w9rogv16vyec4azafhu2.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$35
Hospital (facility)	\$0
■ Other	\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Exam	ple Cost	\$12,700

In this example, Peg would pay:

Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$560

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$35
■ Hospital (facility)	\$0
■ Other	\$0

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

In this example, Joe would pay:

<u>Cost Sharing</u>	
<u>Deductibles</u>	\$0
Copayments	\$1,500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,520

Mia's Simple Fracture

(<u>in-network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$0
Specialist copayment	\$35
Hospital (facility)	\$0
Other	\$0

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

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<u>Cost Sharing</u>		
<u>Deductibles</u>	\$0	
Copayments	\$400	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$400	

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-327-8497 or at www.bcbsil.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$250 Individual/\$750 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> , services that charge a <u>copay</u> and emergency room services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> mayapply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,200 Individual/\$3,200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premiums, balanced-billed charges, and healthcare this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Not Applicable.	This <u>plan</u> does not use a <u>provider network</u> . You receive covered services from any <u>provider</u> .
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	Copay applies to office visit only.
	<u>Specialist</u> visit	\$35 <u>copay</u> /visit; <u>deductible</u> does not apply	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge; <u>deductible</u> does not apply	Covered <u>preventive services</u> and limits are based on national guidelines. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	10% coinsurance	Preauthorization may be required; see your
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	benefit booklet* for details.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policydocument at <u>www.bcbsil.com</u>.

Common Medical Event	Services You May Need	What You Will Pay	Limitations, Exceptions, & Other Important Information
	Generic drugs	\$10 for 30 day supply \$20 for 31-90 day supply (retail), \$20 (mail order) deductible does not apply	Covers up to a 90 day supply.
If you need drugs to treat your illness or condition More information about	Preferred brand drugs	\$30 for 30 day supply, \$60 for 31-90 day supply (retail), \$60 (mail order) deductible does not apply	
<u>coverage</u> is available at https://www.express- scripts.com/northwester nuniversity.	Non-preferred brand drugs	\$60 for 30 day supply, \$120 for 31-90 day supply (retail), \$120 (mail order) deductible does not apply	
	\$90 for 30 day supply, \$180 for 31-90 day supply (retail), \$180 (mail order) deductible does not apply	\$180 for 31-90 day supply (retail), \$180 (mail order)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	<u>Preauthorization</u> may be required; see your benefit booklet* for details.
dargery	Physician/surgeon fees	10% coinsurance \$100 copay/visit; deductible does not apply	None
If you need	Emergency room care	plus 10% <u>coinsurance</u>	Copay waived if admitted.
immediate medical attention	Emergency medical transportation	10% coinsurance	Preauthorization may be required for non-emergency transportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u>	Preauthorization required. See your benefit booklet* for details.
- Cu	Physician/surgeon fees	10% coinsurance	None

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policydocument at $\underline{\text{www.bcbsil.com}}$.}$

Common Medical Event	Services You May Need	What You Will Pay	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	PCP <u>copay</u> applies to psychotherapy office visit only. <u>Preauthorization</u> required. See your benefit booklet* for details.
abuse services	Inpatient services	10% coinsurance	Preauthorization required.
	Office visits	\$25 copay/visit; deductible does not apply	Copay applies to first prenatal visit (per
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance</u>	pregnancy). Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery facility services	10% coinsurance	None
	Home health care	No Charge	No limit on number of visits. Preauthorization may be required.
If you need help recovering or have	Rehabilitation services Habilitation services	10% <u>coinsurance</u> 10% <u>coinsurance</u>	Preauthorization may be required. No limit on number of visits. Preauthorization may be required.
other special health needs	Skilled nursing care	10% coinsurance	
	<u>Durable medical equipment</u>	10% coinsurance	Preauthorization may be required.
	Hospice services	10% coinsurance	Preauthorization may be required.
	Children's eye exam	Not Covered	None
If your child needs	Children's glasses	Not Covered	None
dental or eye care	Children's dental check-up	Not Covered	None

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policydocument at $\underline{\text{www.bcbsil.com}}$.}$

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult)

- Long term Care
- Routine eye care (Adult)

- Routine foot care (with the exception of person with the diagnosis of diabetes)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care
- Infertility treatment

- Hearing aids
- Most coverage provided outside the United States. See www.bcbsil.com
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing (with the exception of inpatient private duty nursing)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-327-8497, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-327-8497 or visit www.bcbsil.com, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Illinois Department of Insurance at (877) 527-9431 or visit http://insurance.illinois.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-327-8497.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-327-8497.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-327-8497.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-327-8497.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$35
■ Hospital (facility) coinsurance	10%
Other coinsurance	10%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800

In this example, Peg would pay:

··· ···· ··· ··· ··· ··· ··· ··· ··· ·			
Cost Sharing			
<u>Deductibles</u>	\$250		
Copayments	\$50		
Coinsurance	\$100		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$460		

Managing Joe's type 2 Diabetes

(a year of routine <u>in-network</u> care of a wellcontrolled condition)

■ The plan's overall deductible	\$250
■ Specialist copayment	\$35
■ Hospital (facility) <u>coinsurance</u>	10%
Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)
Diagnostic tests (*blood work*)

Prescription drugs

<u>Durable medical equipment (glucose meter)</u>

Total Example Cost	\$7,400

In this example, Joe would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$250	
<u>Copayments</u>	\$900	
Coinsurance	\$50	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,220	

Mia's Simple Fracture

(<u>in-network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$250
■ Specialist copayment	\$35
Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

In this example, Mia would pay:

<u>Cost Sharing</u>		
<u>Deductibles</u>	\$250	
<u>Copayments</u>	\$200	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$650	

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost.

To speak to an interpreter, call the customer service number on the back of your member card. If you are not a member, or don't have a card, call 855-710-6984.

العربية Arabic	إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث إلى مترجم فوري، اتصل على رقم خدمة العملاء المذكور على ظهر بطاقة عضويتك. فإن لم تكن عضوًا، أو كنت لا تملك بطاقة، فاتصل على 6984-710-855.
繁體中文 Chinese	如果您, 或您正在協助的對象, 對此有疑問, 您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員, 請致電印在您的會員卡背面的客戶服務電話號碼。如果您不是會員, 或沒有 會員卡, 請致電 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, composez le numéro du service client indiqué au verso de votre carte de membre. Si vous n'êtes pas membre ou si vous n'avez pas de carte, veuillez composer le 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Kundenservicenummer auf der Rückseite Ihrer Mitgliedskarte an. Falls Sie kein Mitglied sind oder keine Mitgliedskarte besitzen, rufen Sie bitte 855-710-6984 an.
Ελληνικά Greek	Εάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση. Για να μιλήσετε σε έναν διερμηνέα, καλέστε τον αριθμό εξυπηρέτησης πελατών που αναγράφεται στο πίσω μέρος της κάρτας μέλους σας. Εάν δεν είστε μέλος ή δεν έχετε κάρτα, καλέστε τον αριθμό 855-710-6984.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. દુભાષિયા સાથે વાત કરવા માટે, તમારા સભ્યપદના કાર્ડની પાછળ આપેલ ગ્રાહક સેવા નંબર પર કૉલ કરો. જો આપ સભ્યપદ ના ધરાવતા હોવ, અથવા આપની પાસે કાર્ડ નથી તો 855-710-6984 નંબર પર કૉલ કરો.
हिंदी Hindi	यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में निःशूल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए, अपने सदस्य कार्ड के पीछे दिए गए ग्राहक सेवा नंबर पर कॉल करें। यदि आप सदस्य नहीं हैं, या आपके पास कार्ड नहीं है, तो 855-710-6984 पर कॉल करें।
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il servizio clienti al numero riportato sul lato posteriore della tua tessera di socio. Se non sei socio o non possiedi una tessera, puoi chiamare il numero 855-710-6984.
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 회원 카드 뒷면에 있는고객 서비스 번호로 전화하십시오. 회원이 아니시거나 카드가 없으시면 855-710-6984 으로 전화주십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł. Ata' halne'í bich'į' hadeesdzih nínízingo éí kwe'é da'íníishgi áká anídaalwo'ígíí bich'į' hodíílnih, bee nééhózinii bine'dęę' bikáá'. Kojí atah naaltsoos ná hadít'éégóó éí doodago bee nééhózinígíí ádingo kojį' hodíílnih 855-710-6984.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer podany na odwrocie karty członkowskiej. Jeżeli nie jesteś członkiem lub nie masz przy sobie karty, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы поговорить с переводчиком, позвоните в отдел обслуживания клиентов по телефону, указанному на обратной стороне вашей карточки участника. Если вы не являетесь участником или у вас нет карточки, позвоните по телефону 855-710-6984.
Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete comuníquese con el número del Servicio al Cliente que figura en el reverso de su tarjeta de miembro. Si usted no es miembro o no posee una tarjeta, llame al 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa numero ng serbisyo para sa kustomer sa likod ng iyong kard ng miyembro. Kung ikaw ay hindi isang miyembro, o kaya ay walang kard, tumawag sa 855-710-6984.
ار دو Urdu	گر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، کسٹمر سروس نمبر پر کال کریں جو آپ کے کارڈ کی پشت پر درج ہے۔ اگر آپ ممبر نہیں ہیں، یا آپ کے پاس کارڈ نہیں ہے تو، 858-710-858 پر کال کریں۔
Tiếng Việt Vietnamese	Nếu quý vị hoặc người mà quý vị giúp đỡ có bất kỳ câu hỏi nào, quý vị có quyền được hỗ trợ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với thông dịch viên, gọi số dịch vụ khách hàng nằm ở phía sau thẻ hội viên của quý vị. Nếu quý vị không phải là hội viên hoặc không có thẻ, gọi số 855-710-6984.

Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a $\underline{\text{grievance}}$.

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail)

300 E. Randolph St. TTY/TDD: 855-661-6965 35th Floor Fax: 855-661-6960

Chicago, Illinois 60601 Email: CivilRightsCoordinator@hcsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019 Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Complaint Forms: https://ocrportal.hhs.gov/ocr/office/file/index.html

Patient Protection Disclosure (for HMO IL Medical Plan Enrollees Only)

The HMO Illinois medical plan requires the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact BlueCross BlueShield at (800) 892-2803. For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from BlueCross BlueShield or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact the BCBS at (800) 892-2803.

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of January 31, 2017. Contact your State for more information on eligibility –

ALABAMA – Medicaid	FLORIDA – Medicaid
Website: http://myalhipp.com/	Website: http://flmedicaidtplrecovery.com/hipp/
Phone: 1-855-692-5447	Phone: 1-877-357-3268
ALASKA – Medicaid	GEORGIA – Medicaid
The AK Health Insurance Premium Payment Program	Website: http://dch.georgia.gov/medicaid
Website: http://myakhipp.com/	- Click on Health Insurance Premium Payment (HIPP)
Phone: 1-866-251-4861	Phone: 404-656-4507
Email: <u>CustomerService@MyAKHIPP.com</u>	
Medicaid Eligibility:	
http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx	
ARKANSAS – Medicaid	INDIANA – Medicaid
Website: http://myarhipp.com/	Healthy Indiana Plan for low-income adults 19-64
Phone: 1-855-MyARHIPP (855-692-7447)	Website: http://www.in.gov/fssa/hip/
	Phone: 1-877-438-4479
	All other Medicaid
	Website: http://www.indianamedicaid.com Phone 1-800-403-0864
	1 none 1-800-403-0804
COLORADO – Health First Colorado	
(Colorado's Medicaid Program) &	IOWA – Medicaid
Child Health Plan Plus (CHP+)	
Health First Colorado Website:	Website:
https://www.healthfirstcolorado.com/	http://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp
Health First Colorado Member Contact Center:	Phone: 1-888-346-9562
1-800-221-3943/ State Relay 711	
CHP+: Colorado.gov/HCPF/Child-Health-Plan-Plus	
CHP+ Customer Service: 1-800-359-1991/	
State Relay 711	

KANSAS – Medicaid	NEW HAMPSHIRE – Medicaid
Website: http://www.kdheks.gov/hcf/	Website:
Phone: 1-785-296-3512	http://www.dhhs.nh.gov/oii/documents/hippapp.pdf
	Phone: 603-271-5218
KENTUCKY – Medicaid	NEW JERSEY – Medicaid and CHIP
Website: http://chfs.ky.gov/dms/default.htm	Medicaid Website:
Phone: 1-800-635-2570	http://www.state.nj.us/humanservices/
	dmahs/clients/medicaid/ Medicaid Phone: 609-631-2392
	CHIP Website: http://www.njfamilycare.org/index.html
	CHIP Phone: 1-800-701-0710
LOUISIANA – Medicaid	NEW YORK – Medicaid
Website:	Website: https://www.health.ny.gov/health_care/medicaid/
http://dhh.louisiana.gov/index.cfm/subhome/1/n/331	Phone: 1-800-541-2831
Phone: 1-888-695-2447	
MAINE – Medicaid	NORTH CAROLINA – Medicaid
Website: http://www.maine.gov/dhhs/ofi/public-	Website: https://dma.ncdhhs.gov/
assistance/index.html Phone: 1-800-442-6003	Phone: 919-855-4100
TTY: Maine relay 711	
111. Maine letay / 11	
MASSACHUSETTS – Medicaid and CHIP	NORTH DAKOTA – Medicaid
Website:	Website:
http://www.mass.gov/eohhs/gov/departments/masshealth/ Phone: 1-800-462-1120	http://www.nd.gov/dhs/services/medicalserv/medicaid/ Phone: 1-844-854-4825
MINNESOTA – Medicaid	OKLAHOMA – Medicaid and CHIP
Website: http://mn.gov/dhs/people-we-serve/seniors/health-	Website: http://www.insureoklahoma.org
care/health-care-programs/programs-and-services/medical-	Phone: 1-888-365-3742
<u>assistance.jsp</u>	
Phone: 1-800-657-3739	
MISSOURI – Medicaid	OREGON – Medicaid
Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm	Website: http://healthcare.oregon.gov/Pages/index.aspx
Phone: 573-751-2005	http://www.oregonhealthcare.gov/index-es.html Phone: 1-800-699-9075
1 1000.070 701 2000	
MONTANA – Medicaid	PENNSYLVANIA – Medicaid
Website:	Website:http://www.dhs.pa.gov/provider/medicalassistance/
http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP	healthinsurancepremiumpaymenthippprogram/index.htm
Phone: 1-800-694-3084	Phone: 1-800-692-7462
NEBRASKA – Medicaid	RHODE ISLAND – Medicaid
Website:	Website: http://www.eohhs.ri.gov/
http://dhhs.ne.gov/Children Family Services/AccessNebras	Phone: 401-462-5300
ka/Pages/accessnebraska index.aspx	
Phone: 1-855-632-7633	COUTH CAPOLINA M. P. 11
NEVADA – Medicaid	SOUTH CAROLINA – Medicaid
Medicaid Website: https://dwss.nv.gov/	Website: https://www.scdhhs.gov
Medicaid Phone: 1-800-992-0900	Phone: 1-888-549-0820

SOUTH DAKOTA - Medicaid	WASHINGTON – Medicaid
Website: http://dss.sd.gov	Website: http://www.hca.wa.gov/free-or-low-cost-health-
Phone: 1-888-828-0059	care/program-administration/premium-payment-program
	Phone: 1-800-562-3022 ext. 15473
TEXAS – Medicaid	WEST VIRGINIA – Medicaid
Website: http://gethipptexas.com/	Website:
Phone: 1-800-440-0493	http://www.dhhr.wv.gov/bms/Medicaid%20Expansion/Pages/default.aspx
	Phone: 1-877-598-5820, HMS Third Party Liability
UTAH – Medicaid and CHIP	WISCONSIN – Medicaid and CHIP
Medicaid Website: https://medicaid.utah.gov/	Website:
CHIP Website: http://health.utah.gov/chip	https://www.dhs.wisconsin.gov/publications/p1/p10095.pdf
Phone: 1-877-543-7669	Phone: 1-800-362-3002
VERMONT– Medicaid	WYOMING – Medicaid
Website: http://www.greenmountaincare.org/	Website: https://wyequalitycare.acs-inc.com/
Phone: 1-800-250-8427	Phone: 307-777-7531
VIRGINIA – Medicaid and CHIP	
Medicaid Website:	
http://www.coverva.org/programs premium assistance.cfm	
Medicaid Phone: 1-800-432-5924	
CHIP Website:	
http://www.coverva.org/programs premium assistance.cfm	
CHIP Phone: 1-855-242-8282	

To see if any other states have added a premium assistance program since January 31, 2017, or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration www.dol.gov/agencies/ebsa 1-866-444-EBSA (3272) U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov 1-877-267-2323, Menu Option 4, Ext. 61565

Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email ebsa.opr@dol.gov and reference the OMB Control Number 1210-0137.

Northwestern

Privacy Notice Reminder

Northwestern University

The privacy rules under the Health Insurance Portability and Accountability Act (HIPAA) require the Northwestern University health plan (the "Plan") to periodically send a reminder to participants about the availability of the Plan's Privacy Notice and how to obtain that notice. The Privacy Notice explains participants' rights and the Plan's legal duties with respect to protected health information (PHI) and how the Plan may use and disclose PHI.

To obtain a copy of the Privacy Notice contact the Health & Welfare/Absence Manager at 847-467-0673. You may also view the Privacy Notice online at http://www.northwestern.edu/hr/benefits/resources/index.html.

You may also contact the Plan's Privacy Official at 847-491-8588 for more information on the Plan's privacy policies or your rights under HIPAA.

WRG only: #20066227

HIPAA Special Enrollment Notice

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 31 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 31 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact the Benefits Division at 847-491-7513.

^{*} Source: US Department of Labor, Employee Benefits Security Administration. *Compliance Assistance Guide: Health Benefits Coverage Under Federal Law*, Washington, DC: October 2010, p. 102, available at http://www.dol.gov/ebsa/pdf/CAG.pdf. Language used in the model appears in the final HIPAA portability regulations at 29 CFR § 2590.701–6(c)(1).

Important Notice from Northwestern University About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about the current prescription drug coverage available through Northwestern University and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- 1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. Northwestern University has determined that the prescription drug coverage offered by our health plans is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th through December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens To Your Current Coverage If You Decide to Join A Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Northwestern University coverage will not be affected.

Your Northwestern University coverage pays for other medical expenses in addition to prescription drugs. If you or your covered family member enrolls in a Medicare drug plan, your Northwestern University medical and prescription drug coverage will coordinate with Medicare and as a result, generally will not be impacted. For example, for active employees and spouses of active employees, Northwestern University's group health plan will pay benefits first. Then, Medicare will coordinate with the Northwestern University group health plan. However, you should be aware that Northwestern University will not reimburse you for any Part D premium that may apply to your enrollment in a Medicare drug plan.

If you do decide to join a Medicare drug plan as a retiree and drop your current Northwestern University retiree coverage, be aware that you and your dependents will not be able to get this coverage back.

When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Northwestern University and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following November to join.

For More Information About This Notice Or Your Current Prescription Drug Coverage...

Contact the person listed below for further information. **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Northwestern University changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: 10/01/2020

Name of Entity/Sender: Northwestern University
Contact--Position/Office: Retirement Plans Manager

Address: 720 University Place

Evanston, IL 60208

Phone Number: 847-491-7513

WHCRA Annual Notice

Do you know that your plan, as required by the Women's Health and Cancer Rights Act of 1998, provides benefits for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema? Call your plan administrator at *847-491-7513* for more information.

^{*} **Source:** US Department of Labor, Employee Benefits Security Administration. *Compliance Assistance Guide: Health Benefits Coverage Under Federal Law*, Washington, DC: October 2010, p. 110, available at http://www.dol.gov/ebsa/pdf/CAG.pdf.

NMHPA Disclosure

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

^{*} Source: US Department of Labor, Employee Benefits Security Administration. *Compliance Assistance Guide: Health Benefits Coverage Under Federal Law*, Washington, DC: October 2010, p. 108, available at http://www.dol.gov/ebsa/pdf/CAG.pdf. Language used in the model appears in the final HIPAA portability regulations at 29 CFR § 2520.102–3(t)(2).