

Specialty medications plus support just for you

Making it simpler for you

A specialty medication is used to treat complex and chronic conditions like rheumatoid arthritis, psoriasis, rare genetic disorders, fertility and cancer. Most specialty medications require prior authorization. This just means we need to make sure you meet all the requirements in order for your plan to cover certain medications before they are filled. We'll work to get you your medication as quickly as possible.



Personalized support to stay on track

You have access to a team led by pharmacists and nurses who are specially trained in conditions like yours. Your CareTeam can:

- Remind you when it's time to refill
- Help you manage symptoms and side effects
- Check dosage and medication schedules, and give advice on taking your medication correctly
- Track how well your medication manages your condition



Managing your Rx's anytime, anywhere

Register for an account at **CVSSpecialty.com** or download our mobile app to:

- Refill your prescription
- Check order status and track refills
- Chat with your CareTeam



Convenient delivery

You can have your medication delivered anywhere nationwide, even if you're on vacation. Or you can pick it up at any CVS Pharmacy® location.*

How to get started

Register on
CVSSpecialty.com

Existing prescriptions?

Call 1-800-237-2767
(TTY: 711) to transfer your prescription

New prescriptions?

Your doctor can:

- e-Prescribe to CVS Specialty
- Call our CareTeam at 1-800-237-2767 (TTY: 711), Monday through Friday, 7:30 AM to 7:30 PM (local time)
- Fax the prescription to 1-800-323-2445

*Specialty delivery options are available where allowed by law. In-store pickup is currently not available in Oklahoma. Puerto Rico requires first-fill prescriptions to be transmitted directly to the dispensing specialty pharmacy. Products are dispensed by CVS Specialty and certain services are only accessed by calling CVS Specialty directly. Certain specialty medication may not qualify. Services are also available at Long's Drugs locations.

©2022 CVS Health and/or one of its affiliates. All rights reserved. 75-58116A 102422